21.2.5 - Summary of Supported Environments

*For a complete list of all supported environments, review the Supported Environments section in **Civic Platform Version 21.2.x Release Notes** that can be found on the **Accela Community**.*

Operating Systems *(Note: Windows 7 is not compatible)*

Product	Windows 8 or 8.1	Windows 10
Civic Platform (back office)	✓	✓
Citizen Access (ACA) [1]	✓	✓

[1] ACA is **not** officially compatible with iOS or Android operating systems.

Web Browsers *(Note: Internet Explorer 11 is not compatible)*

Product	Google Chrome 83	Microsoft Edge 85	Firefox 73	Safari 12	Opera 60
Civic Platform (back office)	✓	✓			
Citizen Access (ACA)	✓	✓	✓	✓	✓

Third Party Software

Product	Adobe Acrobat Pro 2020, Acrobat DC 2020, and Acrobat DC 2021 (used alongside of Accela EDR)	ComparA 4.03.1024 (used alongside of Accela EDR)	Esri ArcGIS Network Analyst for Server (10.7.x, 10.8.x), Esri ArcGIS Server Standard / Enterprise Advanced (10.7.x, 10.8.x)
Civic Platform (back office)	✓	✓	✓

Minimum Hardware Requirements

Product	Processor	RAM	Hard Drive	Network
Civic Platform (back office) [1]	Intel Core i3, 3GHz	16 GB	20 GB free space	Internet connection

[1] Recommended: One 22" monitor with 1680 x 1050 resolution.